

Tel: 082 896 2452
Fax: 086 675 7980
Email: info@thabatshwene.co.za

B-BBEE : Level 4 VAT no: 4390230508

THABA TSHWENE GAME LODGE



Portion 17 of the Farm
Buisfontein 367 IP
Hartebeesfontein

Posbus 6801
Flamwood
2572

GENERAL CONDITIONS OF RESIDENCY

1. 24 Hour Surveillance
2. Right of admission reserved
3. Parking: Vehicles are parked at the personal risk of the owner. Thaba Tshwene will not be held liable for any loss or damage.
4. The guest acknowledges that they are entering the premises of Thaba Tshwene at their own risk.
5. Thaba Tshwene is a non-smoking establishment. A fine of R1500.00 will apply for smoking in the rooms by order of Management.
6. Breakage fee will be charged to the individuals account. We reserve the right to charge for any damage incurred during your stay.
7. We are a fully licenced lodge. You are not authorised to bring any alcohol on the premises.
8. No noise after 23h00. Please consider other guests staying over.
9. Please NOTE that we are strictly a NO self-catering lodge and that NO food and NO alcohol from outside are allowed.
10. We have a fully licensed A la Carte restaurant on the premises to provide all your needs.
11. Braai's are only on pre- arrangement.
12. Any alcohol from the outside will be confiscated if found and a hefty fine will be applied to your bill.

RESERVATION TERMS AND CONDITIONS

- Rates include VAT
- Rates exclude breakfast and booked dinner.
 - Breakfast booking separate
 - Dinner by arrangement
- Children under 12 years pay R150.00 per child
- Children 12 years and older – full rate applies.
- All prices are subject to change without prior notice

ARRIVAL AND DEPARTURE

- Check in at 14h00
- Check out strictly 10h00. Please arrange for a later check out with reception in advance.
- Indemnity to be signed on check in.
- ID or drivers licence to be presented at check in.
- CCTV camera surveillance 24 hours.

PAYMENT TERMS AND CONDITIONS

- No reservation is confirmed without proof of full payment or presentation of payment voucher by a registered Travel Agent.
 - Kindly use your Invoice number as reference when paying via bank deposit or EFT

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PAYMENT METHODS

We accept:

- All major Credit Card: Visa
Master
Diners
American Express
- Bank deposits
- Electronic Fund Transfers
- **Cash**

Kindly use your Invoice number as reference when paying via bank deposit or EFT

CANCELLATION POLICY

1. Accommodation cancellations must preferably be in writing.
2. In case of a telephonic cancellation for accommodation a reference number will be provided. Please retain this reference number for your record.
3. In the event of a reservation being guaranteed by a travel agent voucher, credit card purchase order or company bill back voucher, the full value of the reservation will be charged.
4. "No Show" on the first night accommodation will automatically lead to the cancellation of the reservation and the loss of the full payment if no prior notification.